

Mark Williams
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Phone Numbers: (C) 206-718-9884

Job Title: IT Business Analyst

Position I Am Seeking: Business Analyst in the IT world

Background, Experience, & Education :

Business Analyst with 14 years experience leading complex application development and improvement projects as an object-oriented software developer while also performing business analyst duties. Extensive experience and expertise analyzing business needs and providing solutions that exceed business expectations. Highly skilled in communicating with users, business owners, testers, and fellow team members to determine actual requirements and translate into successful solutions. Extensive knowledge of entire system development life cycle (using waterfall methodology) and familiarity with agile methodology. Four years of project management experience while serving in the United States Air Force.

Senior Software Developer/Business Analyst - JP Morgan Chase (formerly Washington Mutual Bank) - 1999 to 2009

Systems Staff Programmer - Allstate Insurance Company - 1997 to 1999

Computer Analyst - Accenture (formerly Anderson Consulting) - 1996 to 1997

Communications-Computer Systems Program Manager (i.e., Project Manager) - United States Air Force

B.S. Degree, Industrial Engineering, Northern Illinois University

- Graduated summa cum laude
- Class valedictorian and commencement ceremony speaker